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PATENT

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being transmitted via facsimile to: 703-872-9306.
Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450.
Alexandria, VA 22313-1450.

Date: 3/5/04
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3.11.04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Thomas M. Keeley ✓

Serial No: 09/407,664 ✓

Filing Date: September 28, 1999

Examiner: Rebecca Bachner

Art Unit: 3623

Title: AUTOMATIC NEGOTIATION WITH VENDOR FOR UPGRADE

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO OFFICE ACTION DATED SEPTEMBER 15, 2003

Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the comments and amendments below.